

# Test Bank for Digital Pricing Strategy 1st Liozu

TEST BANK SAMPLE PREVIEW

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**Test Bank**

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## Digital Pricing Strategies

### Test Bank

#### Chapter 1

- 1) Value based pricing is mostly...
  - a. Cost-driven
  - b. Finance-driven
  - c. Market-driven**
  - d. Risk-driven
- 2) Which of the following considerations do not enter into value management and measurement?
  - a. Cost savings the customers can achieve.
  - b. The impact on customer productivity.
  - c. Better use of customer resources
  - d. Depreciation of plant assets**
- 3) Which of the following statement is false?
  - a. You cannot use value-based selling in SaaS pricing.**
  - b. Value-based pricing and value-based selling are connected.
  - c. Value-based selling improves pricing realization.
  - d. Value is the center of pricing and selling.

#### Chapter 2

- 1) Price transparency and pricing transparency are the same things.
  - a. True
  - b. False**
- 2) Which of the following factors is NOT a reason to increase transparency?
  - a. Lowering barriers to buy,
  - b. Enabling customer self-selection,
  - c. Demonstrating customer centricity.
  - d. Improving cost position.**
- 3) SaaS companies make it easier for their customers to purchase if they increase pricing transparency.
  - a. True**
  - b. False

#### Chapter 3

- 1) Dynamic and personalized pricing can improve profit by....?
  - a. 85% or more
  - b. 5% or less

- c. **Between 3% and 25%**
  - d. Zero
- 2) Personalized pricing is illegal.
  - a. True
  - b. **False**
- 3) Which of the following is NOT a determinant variable in dynamic pricing?
  - a. Market-related factor
  - b. Customer-related factor
  - c. Company-related factor
  - d. **Accounting-related factor**

#### Chapter 4

- 1) CVM stands for...
  - a. **Customer Value Management**
  - b. Client Validation Management
  - c. Competition Value Master
  - d. Cost Volume Management
- 2) Why is the discovery process so important in customer value management?
  - a. You need to understand customer needs.
  - b. You need to understand the customer pains.
  - c. You need to map the customer journey.
  - d. **All of the above.**
- 3) CVM and CRM mean the same thing.
  - a. True
  - b. **False**

#### Chapter 5

- 1) Which of the following is NOT a type of digital competitor.
  - a. Direct
  - b. Indirect
  - c. **Static**
  - d. Customer Internal Solution
- 2) What does VRIO stands for?
  - a. Viral/Rare/Intimate/Open
  - b. Virtual/Rare/Indirect/Organized for Success
  - c. **Valuable/Rate/Inimitable/Organize for Success**
  - d. Valuable/Rotational/Implemented/Oral
- 3) Which of the following is NOT a dollarization technique?
  - a. EVE
  - b. ROI
  - c. TCO